To: Peggy Lauer
Beau Takahara
Jerry George
Tano Maida

Date: August 9, 1994

Subject: Formal Apology to the Board

I want to take a moment to formally apologize for the events of the past six weeks. As you probably know, I have been effectively operating as the Editor, Publisher and the Executive Director for a very long time now. Essentially, I've devoted every waking hour of the last year to the revitalization of Point. As a result, I am completely burned out. Every incoming item is the straw that breaks the camel's back.

When Peggy called and asked for a financial review during the final week of the catalog deadline and would not take no for an answer, I completely lost it. I realized, finally, that no one had any idea of the stresses I was under. I behaved badly.

Burn out is not my excuse, just an explanation. In hindsight, I realize that I was trying to solve too many problems simultaneously. I made some particularly stupid judgment errors in the process of discovering that I was over committed. The biggest error I made was in my treatment of the board. I have been particularly bad about providing reasonable status and accountability.

The attached document is my attempt to both explain my actions and assess the root causes of the current crisis. I have made a great effort to keep blame out of my diagnosis and offer a summary of my actions regarding the Well sale as page 1.

We are close to formal books (finally) and I've attached them to this overall package.

To close, I'd like to reiterate my apology for both mistreating and misunderstanding the board.

Sincerely,

John Sumser